



Communicating Effectively with Non-fluent English Speakers

TIME: 9.00am-12.30pm

DATE **CODE**
Tue 3 August 2010 NF-08

VENUE:

West End Qld 4101 areas.
Details in registration

Morning tea coffee will be served

YOUR INVESTMENT (Inclusive GST)

\$110 per person (\$100 per person-for 4 or more)



WHAT THE PROGRAM OFFERS

This three-hour workshop provides participants with insights, understanding and skills to communicate more effectively with Non-fluent English speakers in day-to-day interactions where the use of formal interpreters is not required.

WHO SHOULD ATTEND?

Anyone who works or interacts on a regular basis with individuals from language backgrounds other than English.

LEARNING OUTCOMES

Participants will be introduced to specific stumbling blocks to verbal communication, experience what it feels like to be a non-fluent language speaker; and develop personal strategies to increase their ability to communicate more effectively with non-fluent English speakers.

ENQUIRIES

Ph: 07-3844 9166 ; Fax: 07-3846 4453

Email: admin@picc.org.au

What participants have said about this program?

"It promotes respectful interactions"

"the content was most appropriate and I am a better person for having that knowledge"

"comfortable learning approach, great group participation"

Online registration is now available at www.picc.org.au

A RANGE OF CUSTOMISED PROGRAMS ARE AVAILABLE FOR DELIVERY IN YOUR WORKPLACE -
please contact Sandra Bennett, Client Liaison Manager on 3844 9166 or email to admin@picc.org.au

"An initiative of the Ethnic Communities Council of Queensland"